

# Cumulocity IoT

# CUMULOCITY IOT

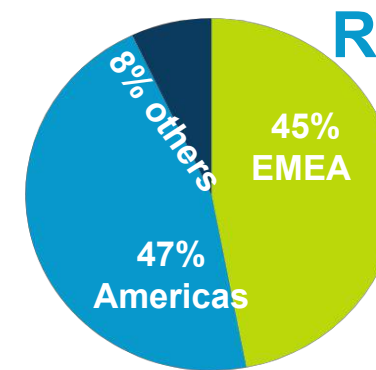
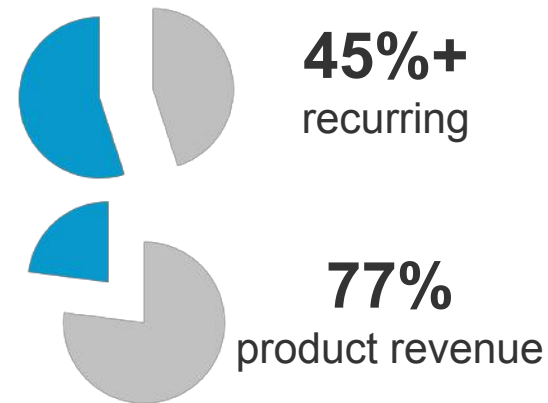


# Technology leader for 50 years

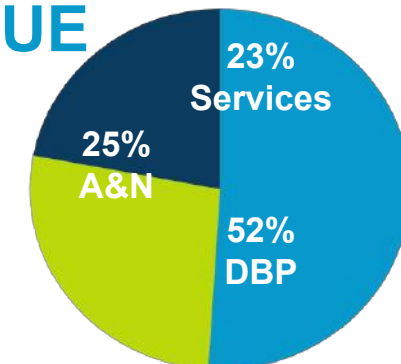
in data management and application development platforms



**€879+**  
**MILLION**  
**IN REVENUE**

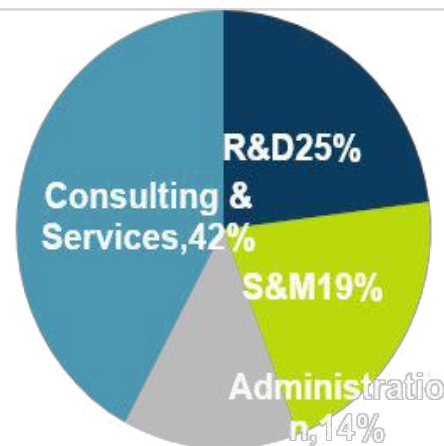


BY REGION\*



BY BUSINESS LINES\*

**4,700+**  
**EMPLOYEES\*\***



**€2.5bn**  
**MARKET CAP**



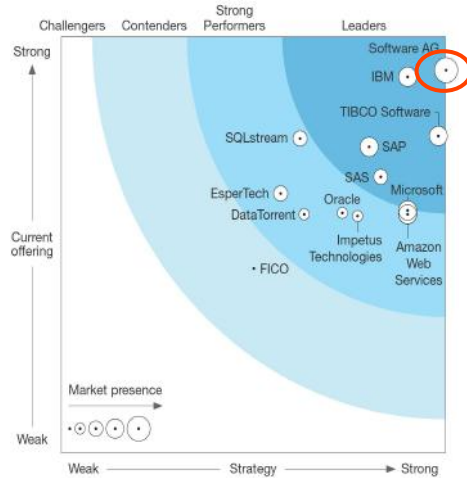
\* Based on Group product revenue – FY 2018

\*\*P&L as of December 31, 2018

# Recognized by Analysts

## Consistent Leader in Key Smart Cities Disciplines

### STREAMING ANALYTICS



Forrester Wave  
Streaming  
Analytics,  
Q3 2018

### IIoT PLATFORM

Gartner MQ  
Industrial IoT  
Platforms  
Q2 2019



### IPAAS & HYBRID INTEGRATION

Forrester Wave  
iPaas & Hybrid  
Integration  
Q1 2019



### DEVICE MANAGEMENT

Vendor	Total Score	Integration	Lifecycle Management	Architecture and Security	Business
Genesys	74	●	●	●	○
88	●	●	●	●	○
66	●	●	●	●	○
63	○	●	●	●	○
63	○	●	●	●	○
62	●	●	○	○	●
61	○	○	○	○	●
60	●	●	●	●	●
59	○	○	○	○	●
58	○	○	○	○	●
57	○	○	○	○	○

MachNation  
IoT Device  
Management  
Scorecard, 2018

### API MANAGEMENT

Forrester Wave  
Full Lifecycle API  
Management  
Q1 2018



# Gartner magic quadrant

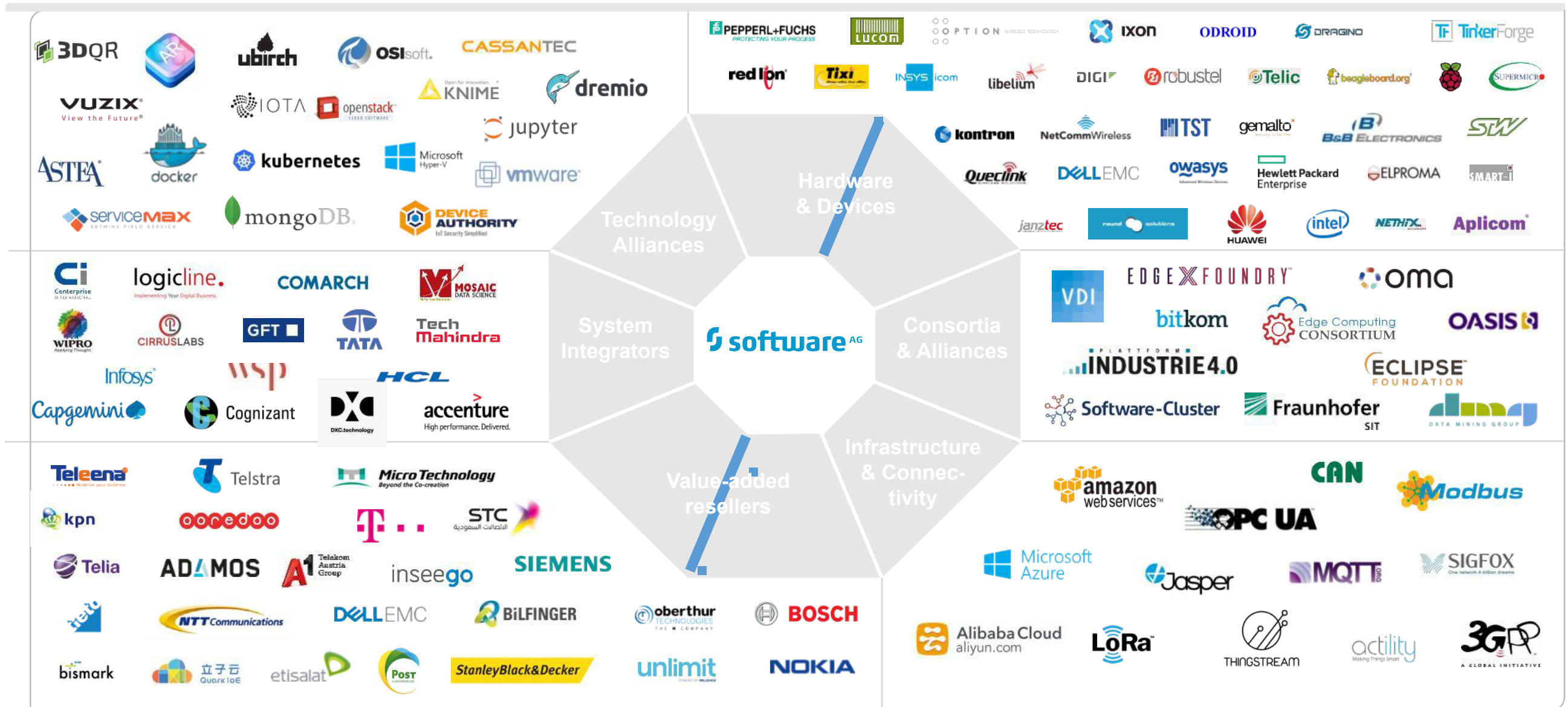
## for industrial IoT platforms June 2019



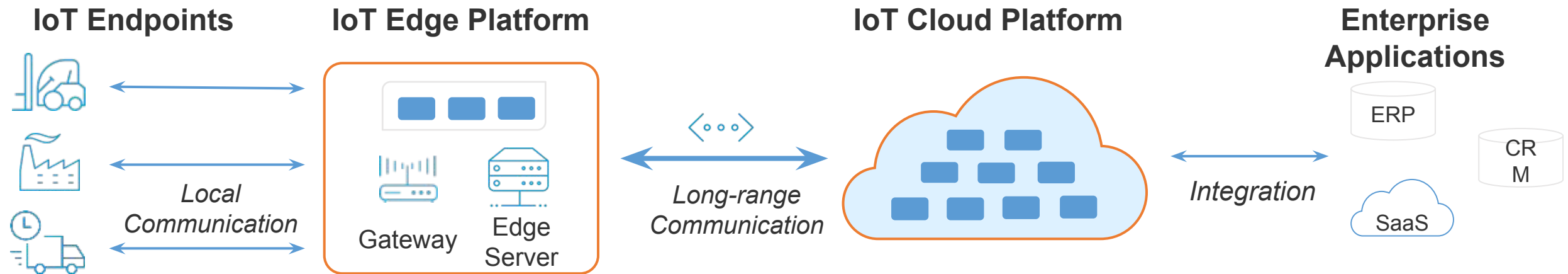


# Software AG IoT Ecosystem

Diversity of Partners



# Components of an end-to-end IoT Solution



## Business challenges

- Create IoT solutions for smarter products and higher-value services
- Deliver value of IoT solutions quickly: start small & scale in iterations
- Balance risk & innovation: leverage new technologies, but stay open and flexible
- Benefit from best practice, IoT methodology and proven tools

# Cumulocity IoT

## Device Connectivity

### Plug & Play with existing integrations

- **100+ devices and gateways**
- **300+ protocols** (BACnet, KNX, Siemens..)

### Cloud Fieldbus

- Central, web based end-to-end integration



### LPWAN Agents



**SIGFOX**  
One network. A billion dreams.

**NB-IoT**

Connect over any IP network **without VPN**

**DEVICES**

Below is a selection of devices that are used with Cumulocity. Many more Embedded Linux, POSIX or Java-compliant devices will work just as well, see below. Watch this space for more information!

Type to search devices...

<b>AirLogic™ PlugPong</b> Embedded LINUX hardware platform made for software developers. Fully adjustable for extension boards - Plug & Play.	<b>AirLogic™ Pico-SenseTrack</b> World smallest tracking device that can receive GPS and Glonass position data and send it to your cloud in real time.	<b>AirLogic™ SenseCaster</b> Industrial Wireless Sensor Gateway. A device that can be used to transport sensor data wirelessly over 3G, 3G+ or 4G mobile networks.	<b>BeagleBone Black</b> Low-cost, community-supported development platform. Boot Linux in under 10 seconds.	<b>Tiwi Gate H400</b> Web Gateway for Energy Management.	<b>Tiwi Wand Box W400</b> Web Gateway for Energy Management, 1.44MB flash memory for	<b>Gemalto Criterion TC450</b> Wireless SPDS module with ZIGBEE, GPRS, GSM capabilities and serial.
<b>Sig TransPier® WB1</b> Secure 3G/4G LTE cellular module for real-time and industrial systems.	<b>Sig TransPier® WB2</b> Compact, flexible, low-cost 3G/4G LTE M2M gateway module.	<b>Sig TransPier® WB3</b> Intelligent 4G LTE router designed for critical infrastructure and industrial applications.	<b>Dragino HS14</b> Low-cost device with embedded Linux, USB host port, full Ethernet, 802.11 b/g/n Wi-Fi, plus microcontroller capabilities for professional deployment.	<b>Dell Edge Gateway 3000</b> Dell Edge Gateways are intelligent devices designed to aggregate, secure, analyze and relay data from diverse sensors.	<b>Dell Edge Gateway 5000</b> An Edge Gateway with powerful dual-core Intel® Atom™ processors, connects varied wired and wireless devices and systems, secures and	<b>SMARTbox Mini</b> General M2M device that generates a Modbus RTU Master Communication on RS485 for connecting up to 20 Modbus devices to Cumulocity.
				<b>Gemalto Criterion E555/E55x</b> Wireless SPDS module with ZIGBEE support, GPRS capabilities and serial interface.	<b>Gemalto Criterion EH54</b> Wireless free-band 3G module with ZIGBEE support, GPRS capabilities and serial interface.	<b>Sigfox</b> Sigfox provides global cellular connectivity for the Internet of Things completely independent of existing networks, such as telecommunications networks.

**DEVICES**

### Integrate new device types

#### Protocols supported:

- **MQTT, REST, LWM2M, Tracker, SNMP**
- SmartREST payload **compression**

#### Device SDK's for:



#### Use any environment with:



#### Model-less integration

- **Use 1000's of device types/versions**
- **Device originated data model extension**

all devices, all networks, all verticals, all use cases





# Cumulocity IoT

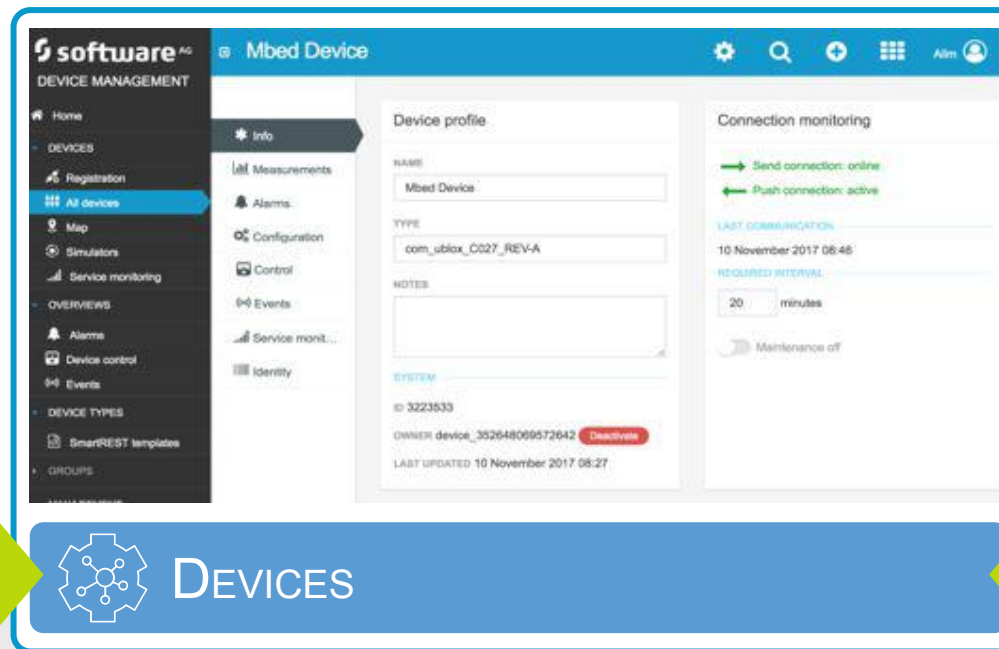
## Device Management

### Device Lifecycle

- Device Inventory & Runtime Statistics
- Device Identity Management
- Credentials per individual device
- Provisioning for small & large deployment
- Auto-registration
- Asset management (network, location, ...)
- Gateway hierarchy and command routing
- Device Twin

### Connection Management

- Connection availability monitoring
- Connection metrics (RSSI, Signal strength)
- Switching between IP and SMS



### Device Operations

- Firmware & software management
- Fault & alarm management
- Configuration management
- Remote command execution
- Bulk operations with scheduling
- Troubleshooting: Remote shell, logs, ...
- Real-time alarms with integrated workflow

### Cloud Remote Access

- Access screen of remote machine / HMI
- Single sign-on, per user access rights
- No shared password, VPN, or client SW
- VNC, SSH, Web

all devices, all networks, all verticals, all use cases



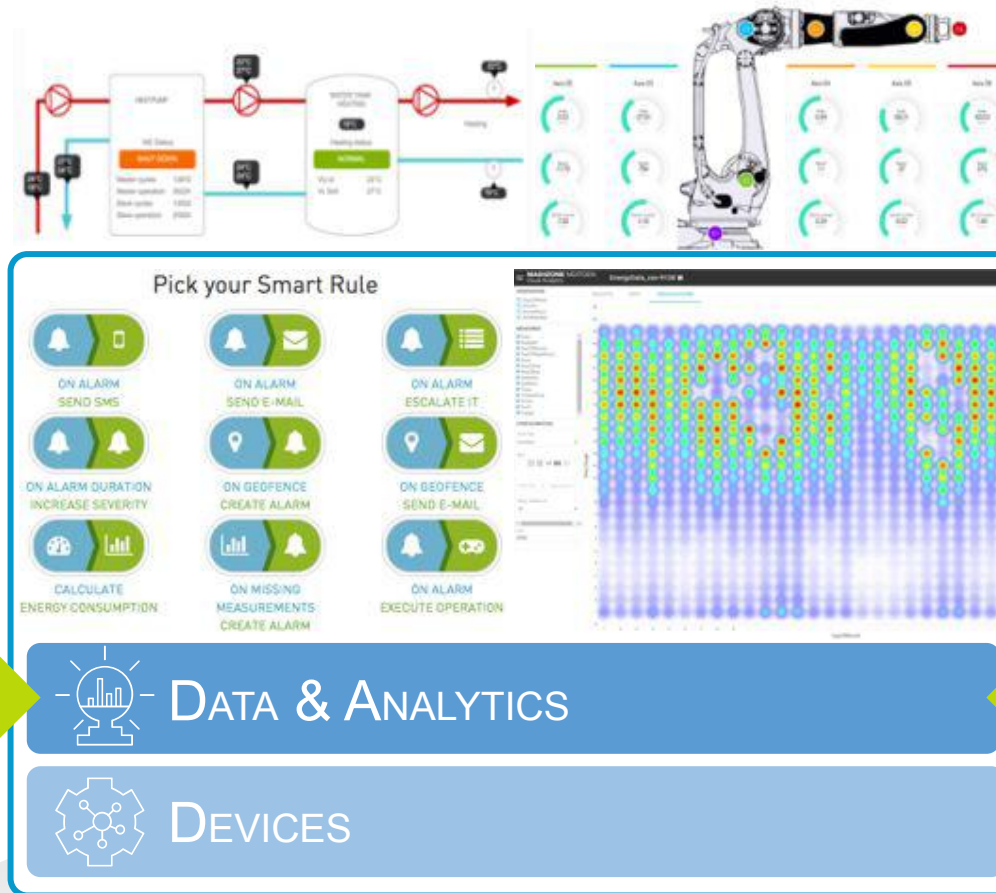
# Cumulocity IoT

## Analytics & Data

### Streaming & Predictive Analytics

Apama's patented, in-memory streaming analytics enables:

- **Filtering, correlation, aggregation and pattern detection with time and location constraints**
- Enrichment of streaming data with context data for deeper, **richer analytics**
- Performs analytics on both **discrete events and event streams**
- Designed for **high throughput & low latency**, with **small HW footprint**
- Predictive analytics with R and Python
- **Operationalization of predictive models**



### Visualization & Data Exploration

- Interactive business-focused **mashup dashboards** with responsive design
- Real-time with **historic data blending**
- Exploratory ad-hoc & **time series analysis**
- Supports rich set of **data sources**
- **SCADA** visualization
- **IIoT Cockpit & Digital Twins**

### Data Management

- **Elastically scalable** data store MongoDB
- Complemented by **Terracotta DB** as in-memory data platform
- Pre-built integration with **data lakes**
- **Built-in** IoT/IIoT domain **data models**

all devices, all networks, all verticals, all use cases

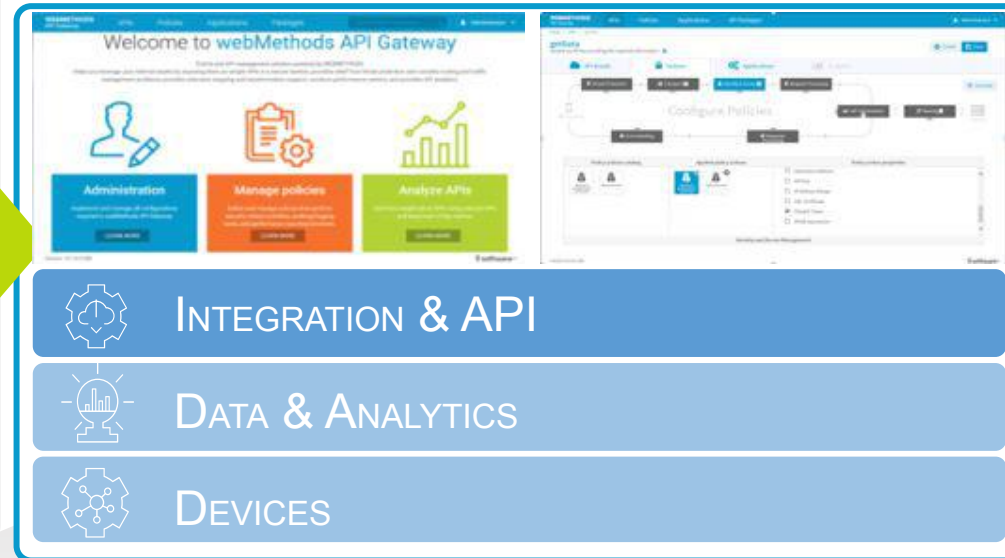
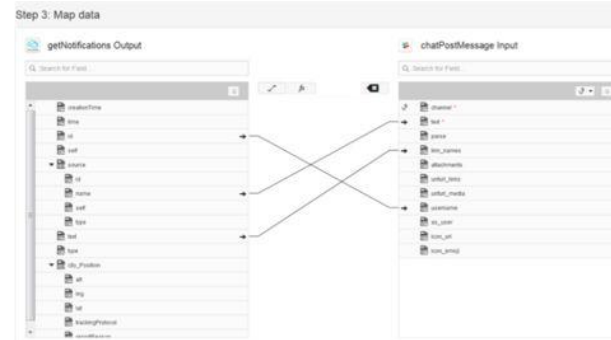


# Cumulocity IoT

## Integration & API

### Hybrid Integration

- Easily integrate *device data* with **Enterprise Apps, Cloud Apps, Big Data Apps** and **3<sup>rd</sup> Party Ecosystems**
- **150+ adapters:** SAP, Oracle, Siebel, Salesforce, MS Dynamics, AWS S3, ...
- Manipulate data with **graphical mapping** & convert it into other formats
- Provide support for relevant protocol and interfaces in addition to IoT protocols
- End-to-end security support; supporting all relevant security standards like OAuth, SAML, Kerberos plus custom APIs
- Start **automated actions based on IoT events** (e.g. remedy actions, kick off smart contracts, send technician out)



### API Management

- **Full lifecycle API Management** for delivering higher-value data via REST, SOAP, etc.
- **API Portal** for API design, development, promotion and 3<sup>rd</sup> party access
- **API Gateway** for security, authorization, monitoring, governance & monetization

### Master Data Management

- Validates, enriches, standardizes and matches device data and metadata – providing a single version of truth
- Applied data governance and data quality tracks/manages hierarchical relationships between IoT data elements

all devices, all networks, all verticals, all use cases



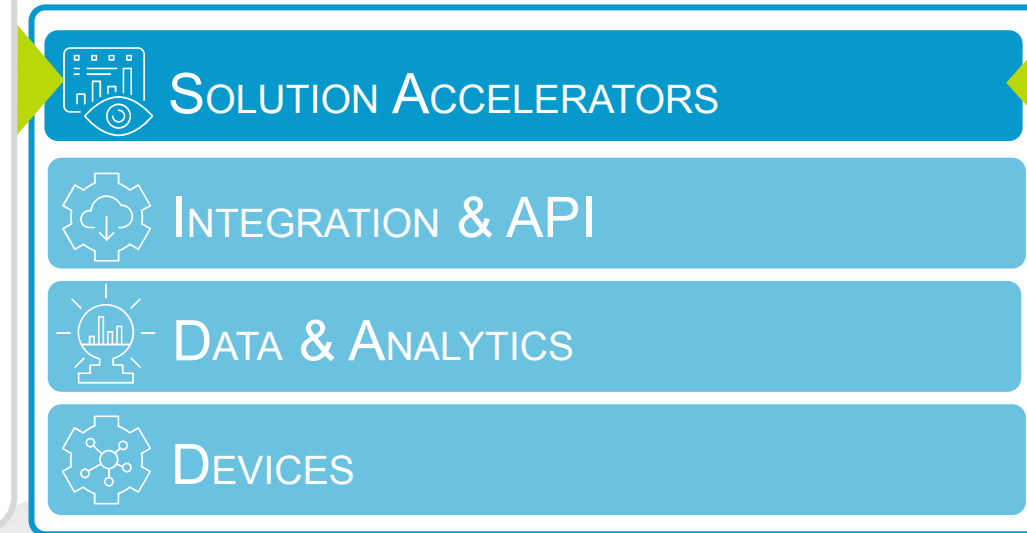
# Cumulocity IoT

## Solution Accelerators

### Pre-packed Features, Plugins and Configurations

Simplifies, speeds and secures time to value:

- **Industrial IoT Accelerator:**  
Cloud Fieldbus secure connection  
Support for over 300 protocols  
Full featured SCADA-like visualizations
- **Telematics Accelerator:**  
Connect industrial vehicles  
Optimize vehicle operations  
Analyze environmental conditions
- **Tracking Accelerator:**  
Connection to locator devices  
Geofencing and localization techniques  
Condition monitoring



### Starter Kit for various Use Cases & Industries



all devices, all networks, all verticals, all use cases





# The Challenges

That prevent IoT Adoption in the cloud



## CONNECTION

**Too much data to move into the cloud**

**Remote locations, too expensive to connect**

## SPEED

**Complex cases need millisecond response**

**Decisioning needed even if disconnected from the cloud**

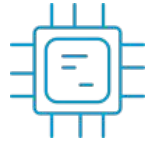
## SECURITY

**Security concerns to store data in the cloud**

**Not allowed to connect from a governance perspective**

# Software AG's Distributed Architecture

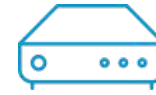
## Different Builds for all Stages



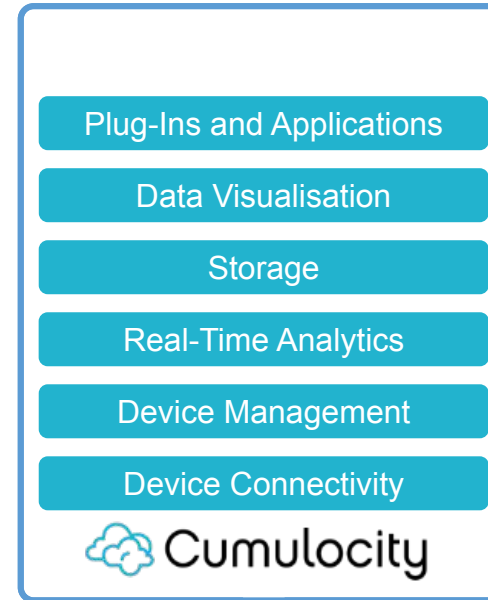
**Controller**



**Thin Edge**



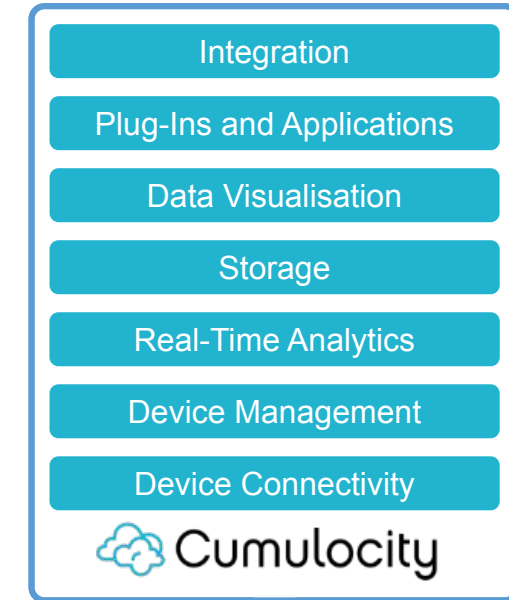
**Thick Edge**



**Cumulocity IoT Edge**



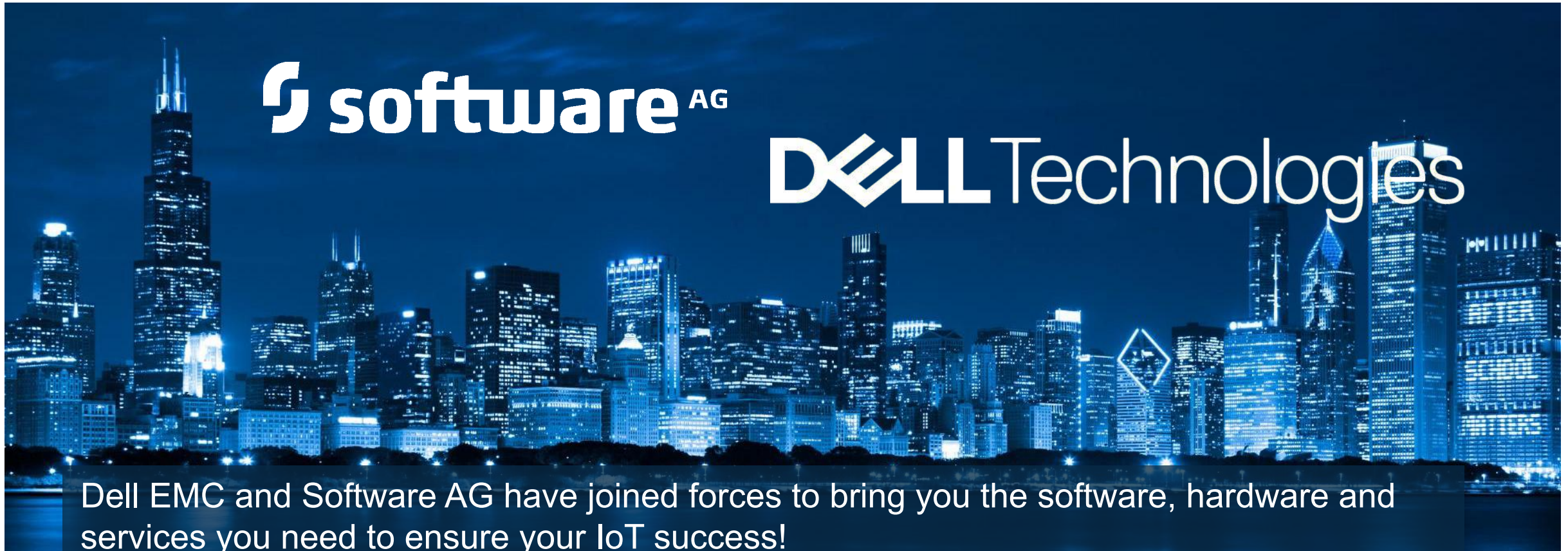
**Datacenter**





**Cumulocity IoT Cloud**

# Get an Edge on Competition

Dell EMC and Software AG Joining Forces!

A nighttime photograph of a city skyline, likely Chicago, with numerous skyscrapers illuminated. The image has a blue color cast. Overlaid on the image are the logos for Software AG and Dell Technologies. Software AG's logo is in the upper left, and Dell Technologies' logo is in the upper right. At the bottom, a semi-transparent dark blue banner contains white text.

 **software**<sup>AG</sup>  **DELL**Technologies

Dell EMC and Software AG have joined forces to bring you the software, hardware and services you need to ensure your IoT success!



# The Challenge

The Way to Success



**ADAMOS** Member

How can we empower **our customers** to use real-time streaming analytics on the shop floor?



Co-innovation  
project

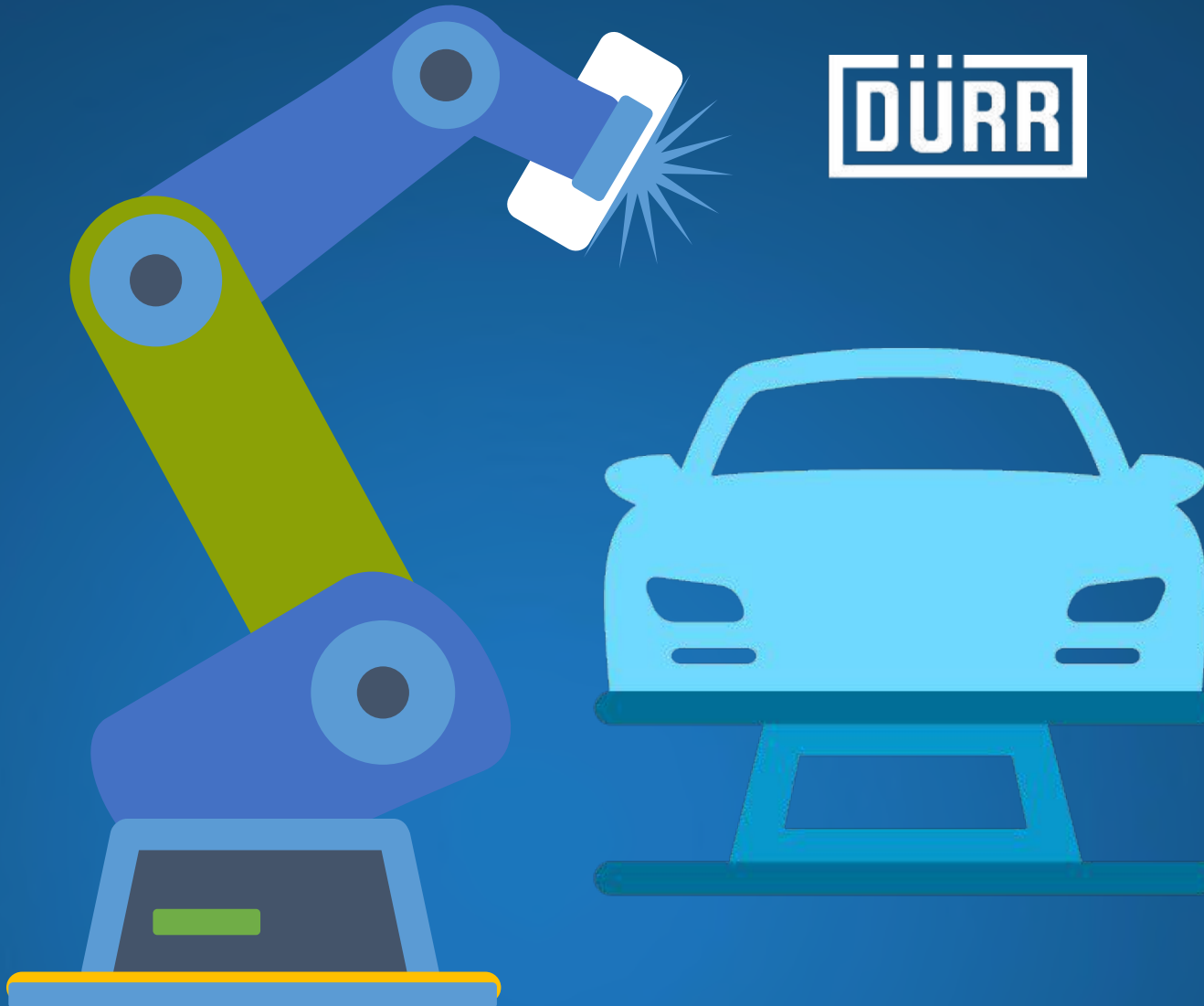
 **software** AG  
Freedom as a Service



# REAL-TIME ANALYTICS OF PROCESS DATA



## MONITORING OF PAINTING PLANTS



### PLANT MANAGEMENT

#### CLOUD

*Private / public cloud*

- ▣ *Cloud-based management and analytics*
- ▣ *Remote asset management*

### PAINT ROBOT

#### EDGE

*PLC & edge hardware*

- ▣ *Local streaming analytics of high-frequency sensor data from painting robot*
- ▣ *Closed loop analytics (with feedback to PLC)*

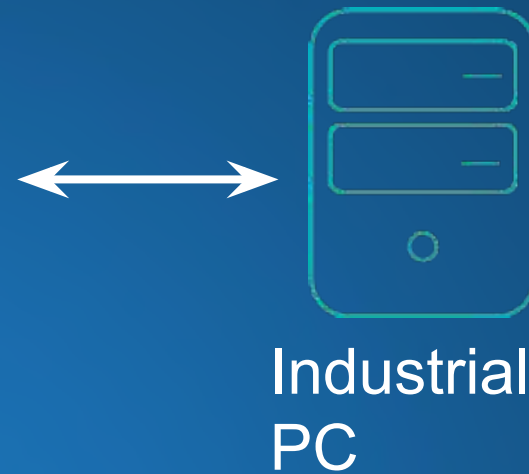
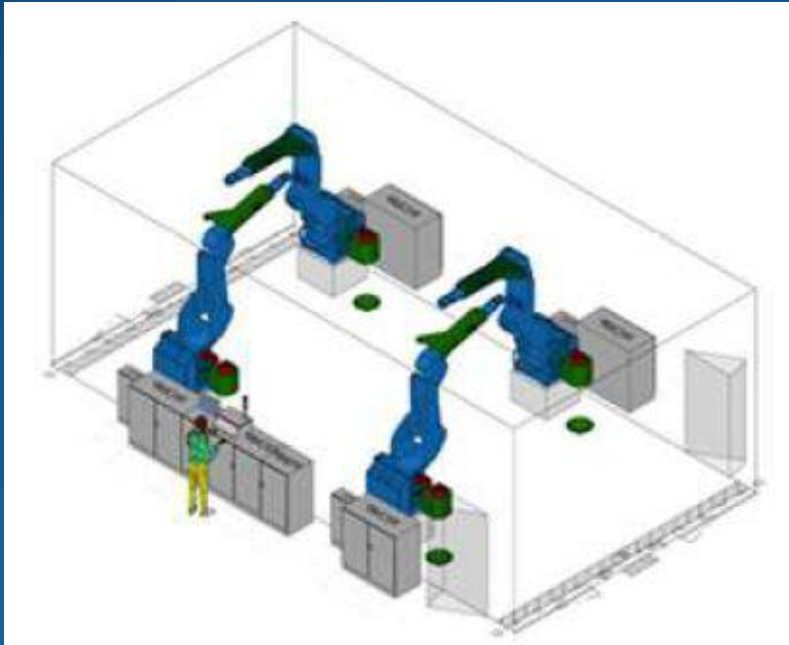
### PAINTING FACILITY

#### EDGE / ON-PREMISE

*Edge / plant-level compute*

- ▣ *Combination of multiple paint robots to paint shop*
- ▣ *(Remote) monitoring of paint process*
- ▣ *Long term analysis of paint process*

# A TYPICAL PAINT ROBOT STATION SETUP

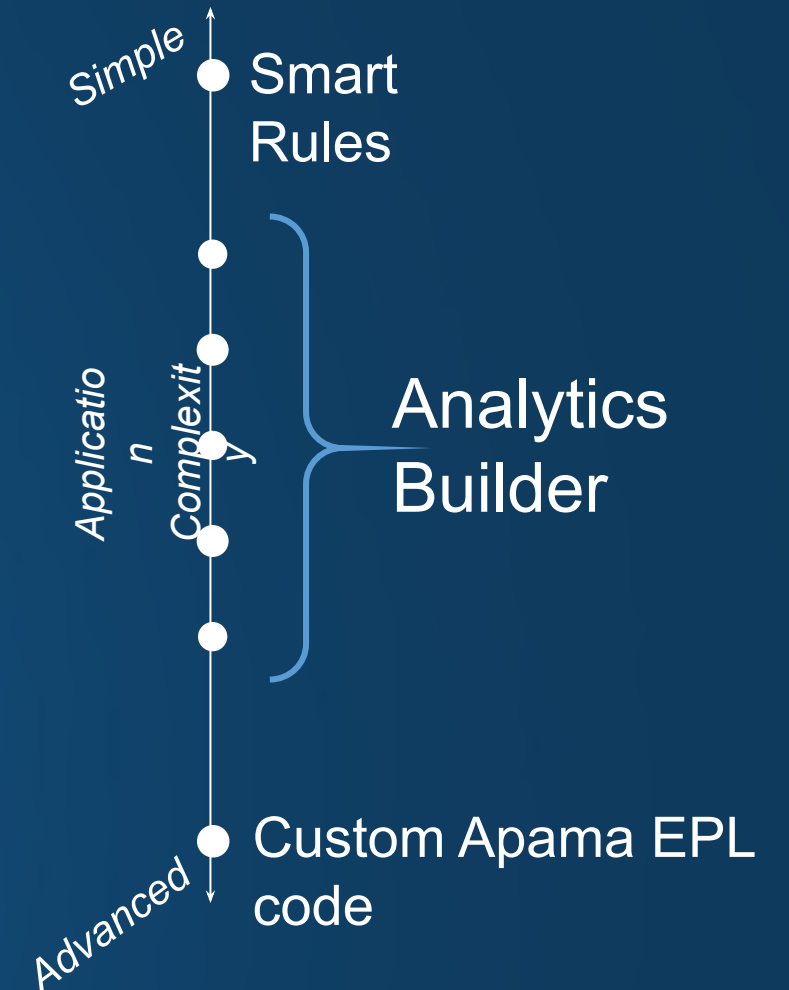
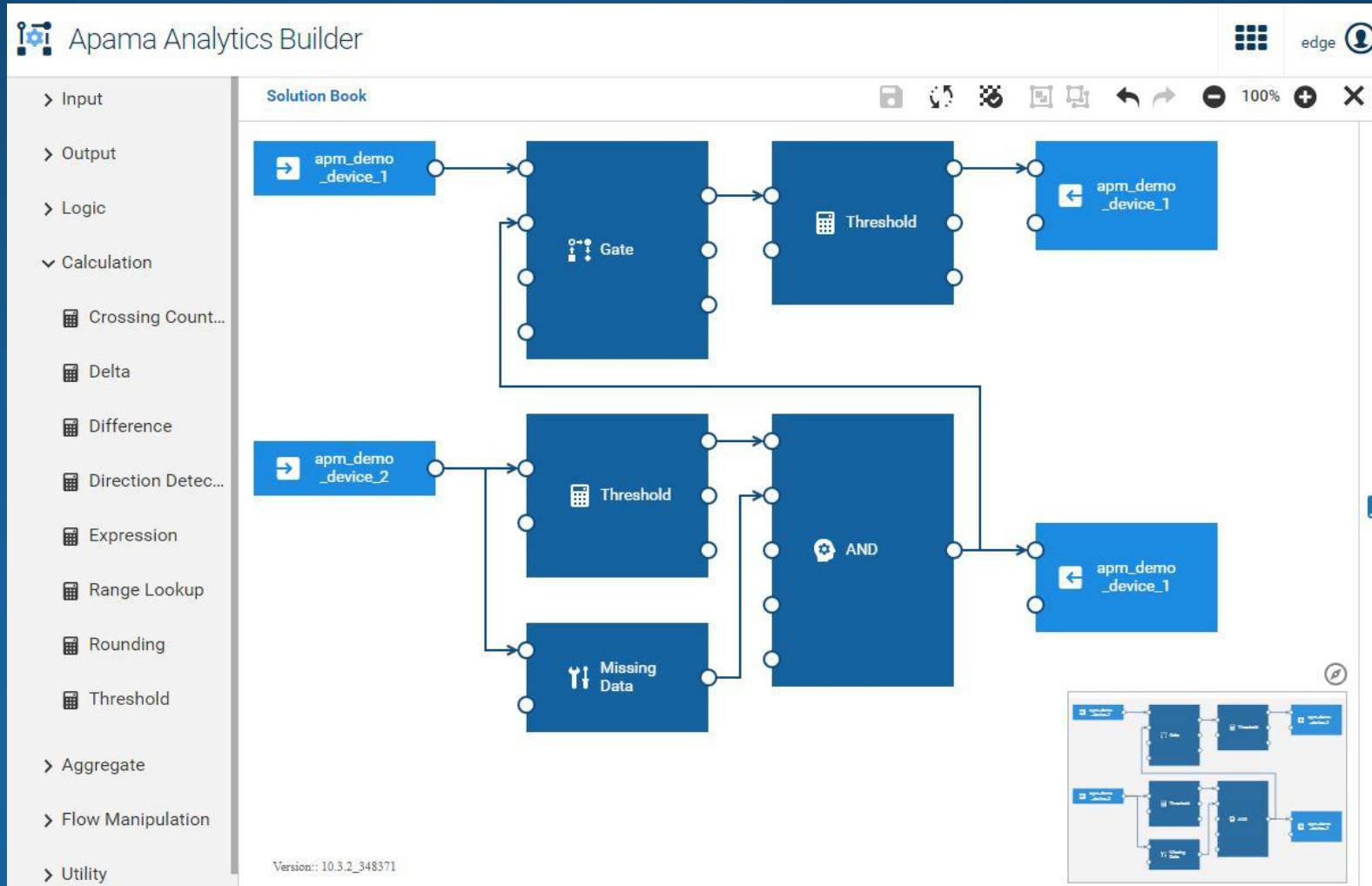


- A robot station consists of 2-8 robots connected to an industrial PC (IPC)
- For each robot **+30 production-relevant KPIs** are captured and send to the industrial PC in a **8 milliseconds time interval**

# THE ANSWER: APAMA ANALYTICS BUILDER

## SELF-SERVICE STREAMING ANALYTICS

For domain experts  
like **shop floor engineers** or  
**machine operators**

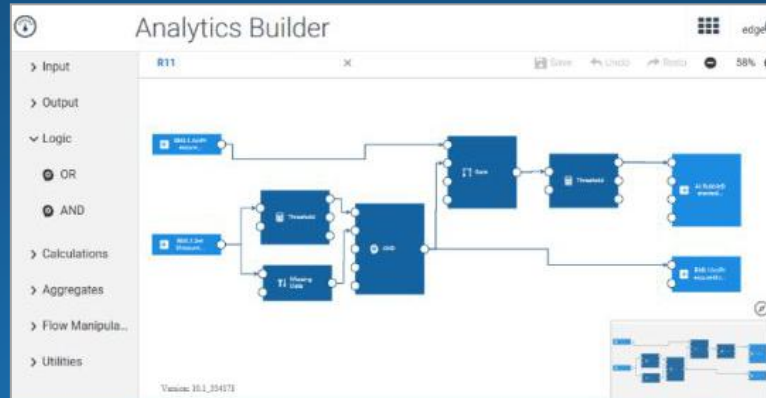


# APAMA ANALYTICS BUILDER

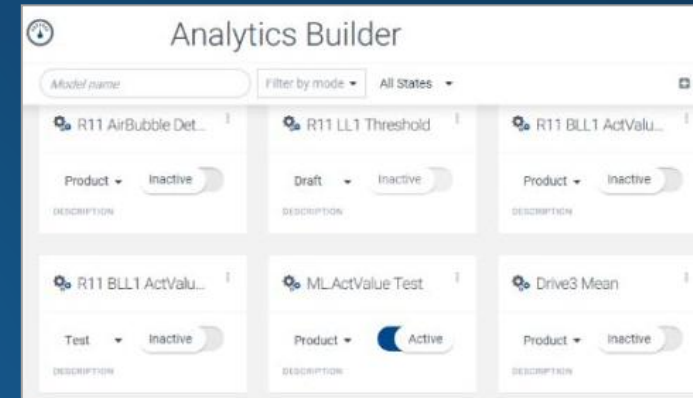
## MORE DETAILS

**Graphical editor** for **non-coders** wanting to take advantage of **streaming analytics**, e.g. shop floor engineers

### Model Editor



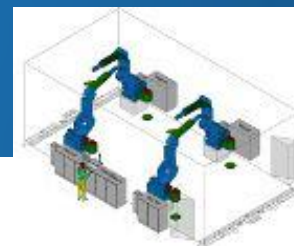
### Model Management



### Model Runtime



Data



Trigger  
reaction in  
production  
process



**Model management** for running models with simulated or live data before deployment

**Real-time processing** of sensor data and events to recognize patterns, relationships and errors



# Wind Power Plant

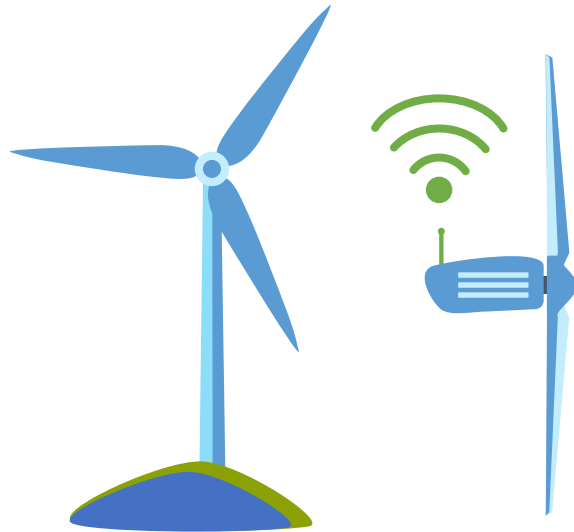
## Real-Time Data Analysis for Preventive Maintenance



- Secure remote access and central monitoring system
- Monitoring, collection and processing of real-time data (e.g. icing protection on turbines) for controlling industrial processes
- Visualization of real-time data for better and faster decisions
- Accelerated commissioning process
- Same software architecture from edge to cloud with identical APIs, data models and analytics.
- Up and running in a few weeks

# Wind Energy Production

Control and Maintain Wind Farms with Real-Time Insights and Benefit from Predictive Maintenance Models



## WIND TURBINE

### EDGE

*PLC & edge hardware*

- ☐ *Local IoT analytics*

## CONTROL ROOM

### CLOUD

*Consolidated view of edge installations*

- ☐ *Central management*
- ☐ *Cloud IoT analytics*



## WIND FARM

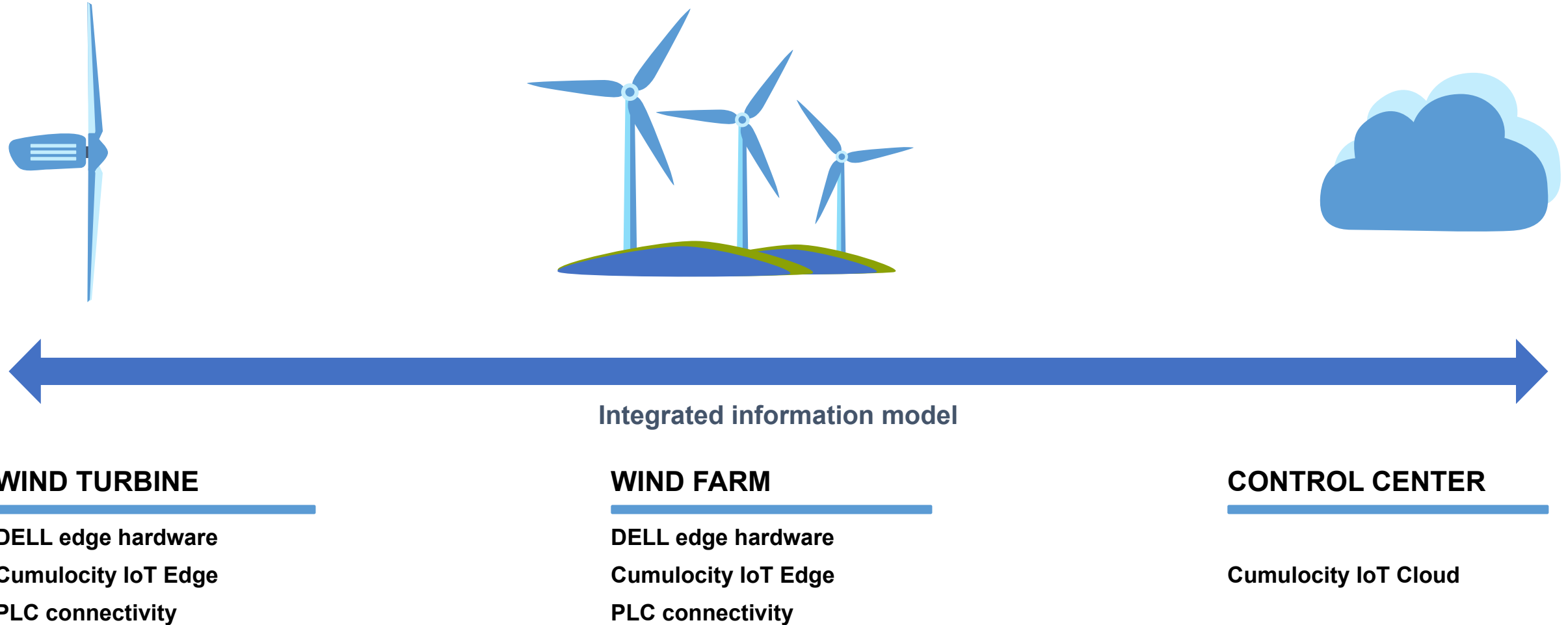
### EDGE

*Edge hardware at onsite facility*

- ☐ *Local IoT analytics*

# Wind Energy Production

From Edge to the Cloud



# Cumulocity IoT Reference Examples

## Leading Telco's rely on Cumulocity IoT

White labelled



## Leading Industrial IoT providers rely on Cumulocity IoT



## Leading Smart Equipment Makers/ Operators rely on Cumulocity IoT

SEM/  
SDM



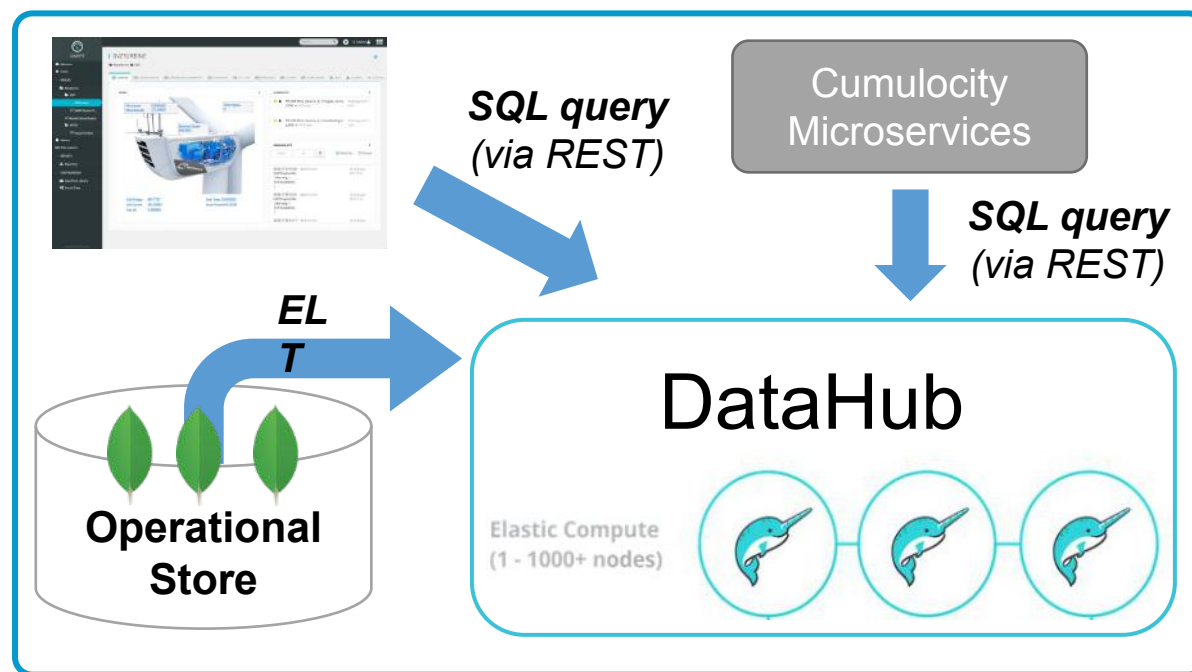


# IOT DATA HUB

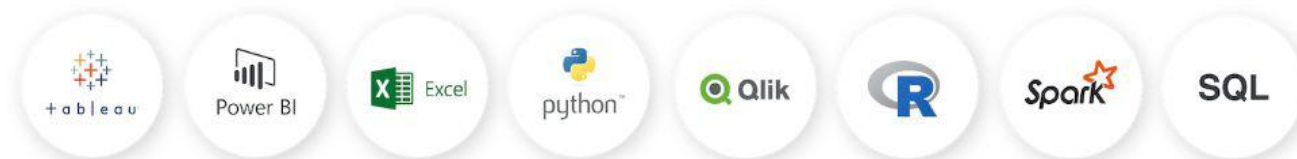
# Cumulocity IoT Datahub

High-level Overview

## CUMULOCITY IoT



### Business Intelligence and Analytics tools



```
SELECT AVG(TEMP), MONTH  
FROM MEASUREMENTS  
GROUP BY MONTH
```

**SQL query**  
(via ODBC, JDBC,  
REST)

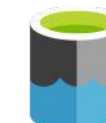
**Query data**

**Store data**  
**in optimized**  
**format**

### Data Lake: Analytical Store



AWS Simple  
Storage  
Service



Microsoft Azure  
Data Lake  
Storage

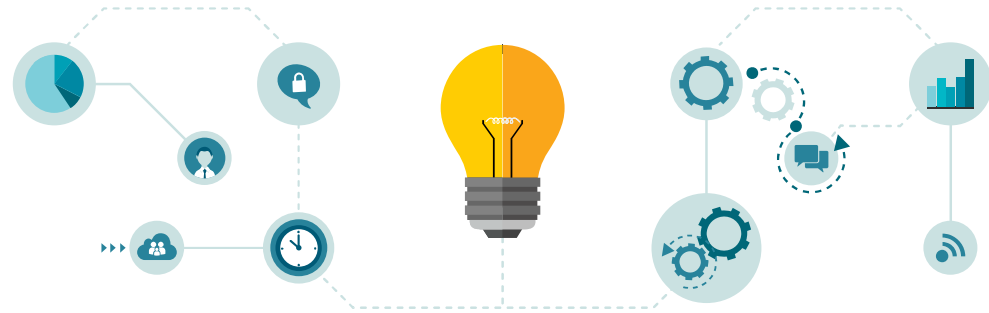


File  
System

### Connected devices



# Key Takeaways for Cumulocity IoT Datahub



**1** SCALABLE SQL QUERYING  
OVER LONG-TERM IoT  
DATA



**2** LONG-TERM STORAGE  
OF IoT DATA IN DATA LAKE



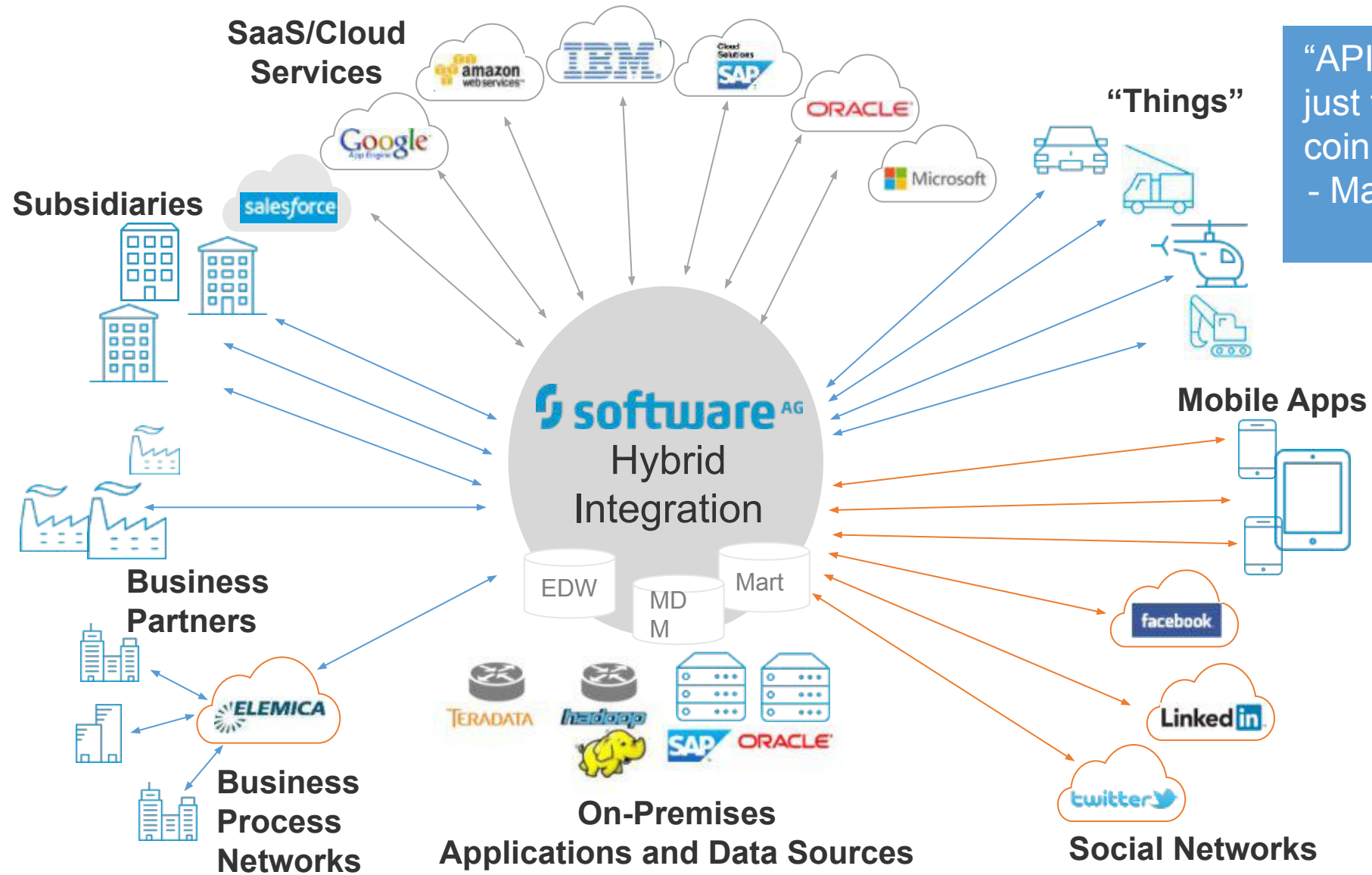
**3** STANDARD INTERFACES TO  
BI & DATA SCIENCE TOOLS





# Hybrid Integration

Driving "Pervasive" Connectivity



“APIs and integration are just two sides of the same coin.”  
- Massimo Pezzini, Gartner

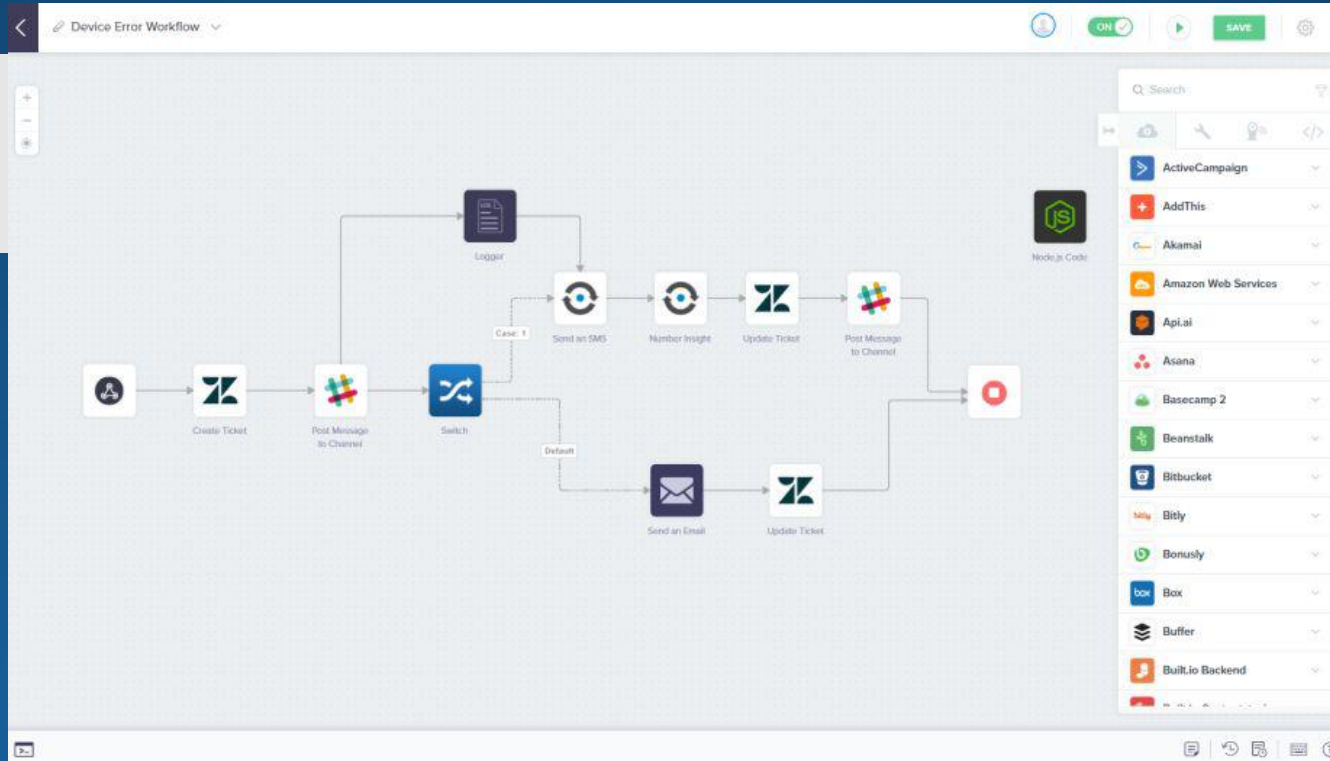


# IOT AND INTEGRATION



# WEBMETHODS.IO INTEGRATION

## DESIGNING INTEGRATION WORKFLOWS

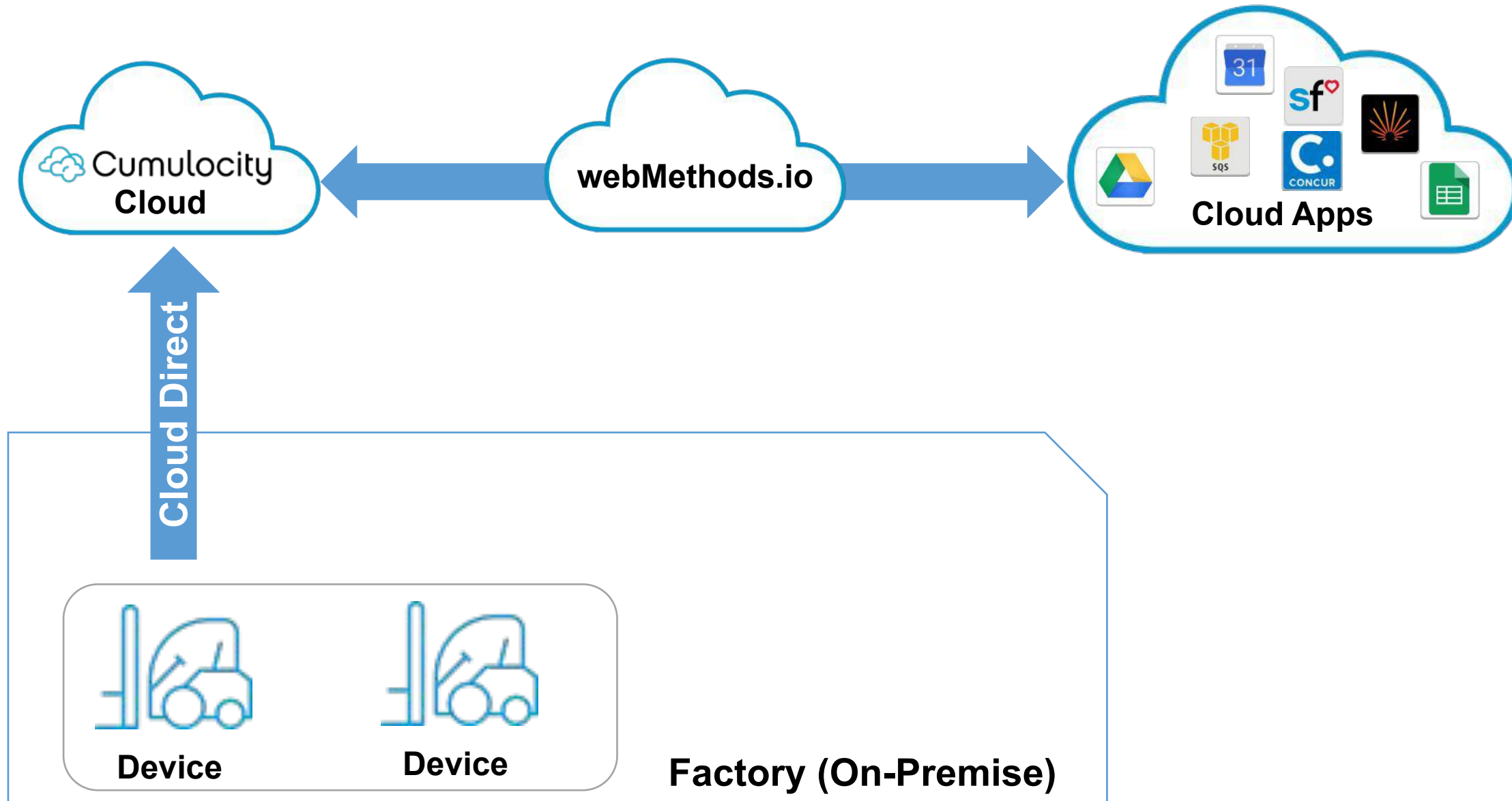


## CLOUD INTEGRATION WITH IPAAS

- 1 **Connect** to cloud applications
- 2 **Orchestrate** integration workflows
- 3 **Graphical UI** for non-integration experts
- 4 **Prebuilt “Recipes”** for template-driven integrations

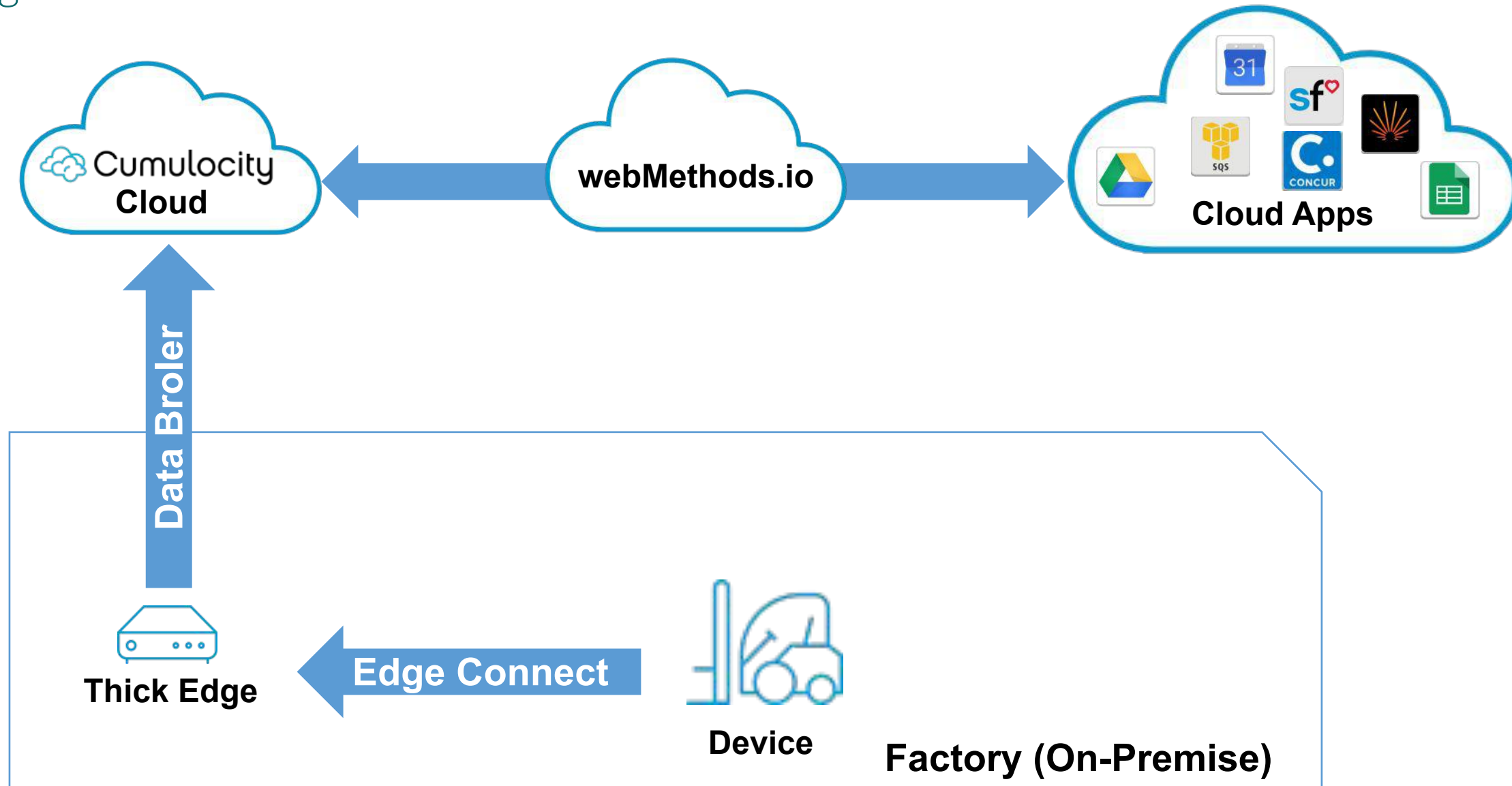
# Common IoT Integration Patterns

Cloud to Cloud



# Common IoT Integration Patterns

Edge Connected





# Common IoT Integration Patterns

## Edge Stand-Alone

