terra solutions
Industrial IoT

TeamViewer Pilot

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Product Portfolio

New use cases leveraging core hyper-connectivity technology

Core business…

…innovating and extending into new use cases

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References

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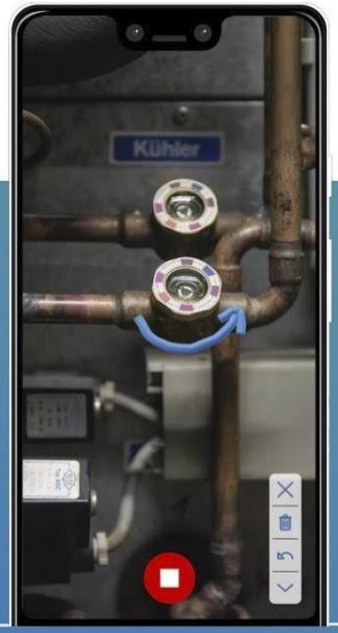
Key Features

Remote Camera Sharing

Freeze Image



Highlighting on 3D objects

Text Annotations

VoIP HD Audio

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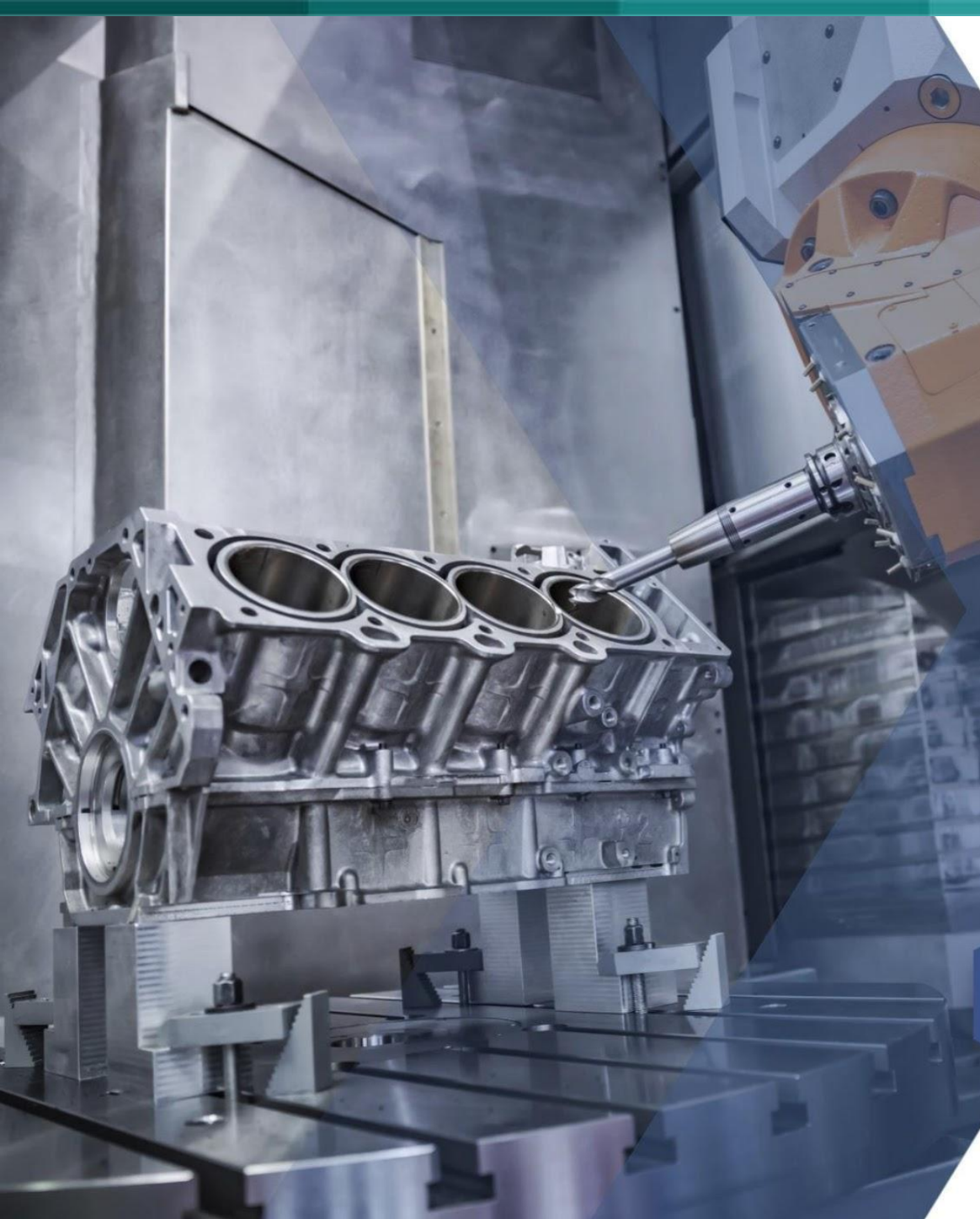


Changing Demands

01

Shortage of key experts

2.4M (53 out of 100) open positions lie vacant due to skill shortage in the US manufacturing industry[1]

02

Process optimization

Existing processes need to be optimized in order to achieve more productivity

03

Maturity of AR hardware

Increasing maturity of available technology is leading to a higher adoption rate and increased applications

04

New service-based business models

Service-based business models like MRO are on the rise. Global MRO spending to cross the $110B mark by 2025[2]

Key Product Benefits

01

Solve Problems Faster

Enable your service technicians and customers to get direct support from experts via audio and interactive video

02

Reduce Cost

Reduce travel costs by replacing on-site visits with remote expert help for service technicians and customers.

03

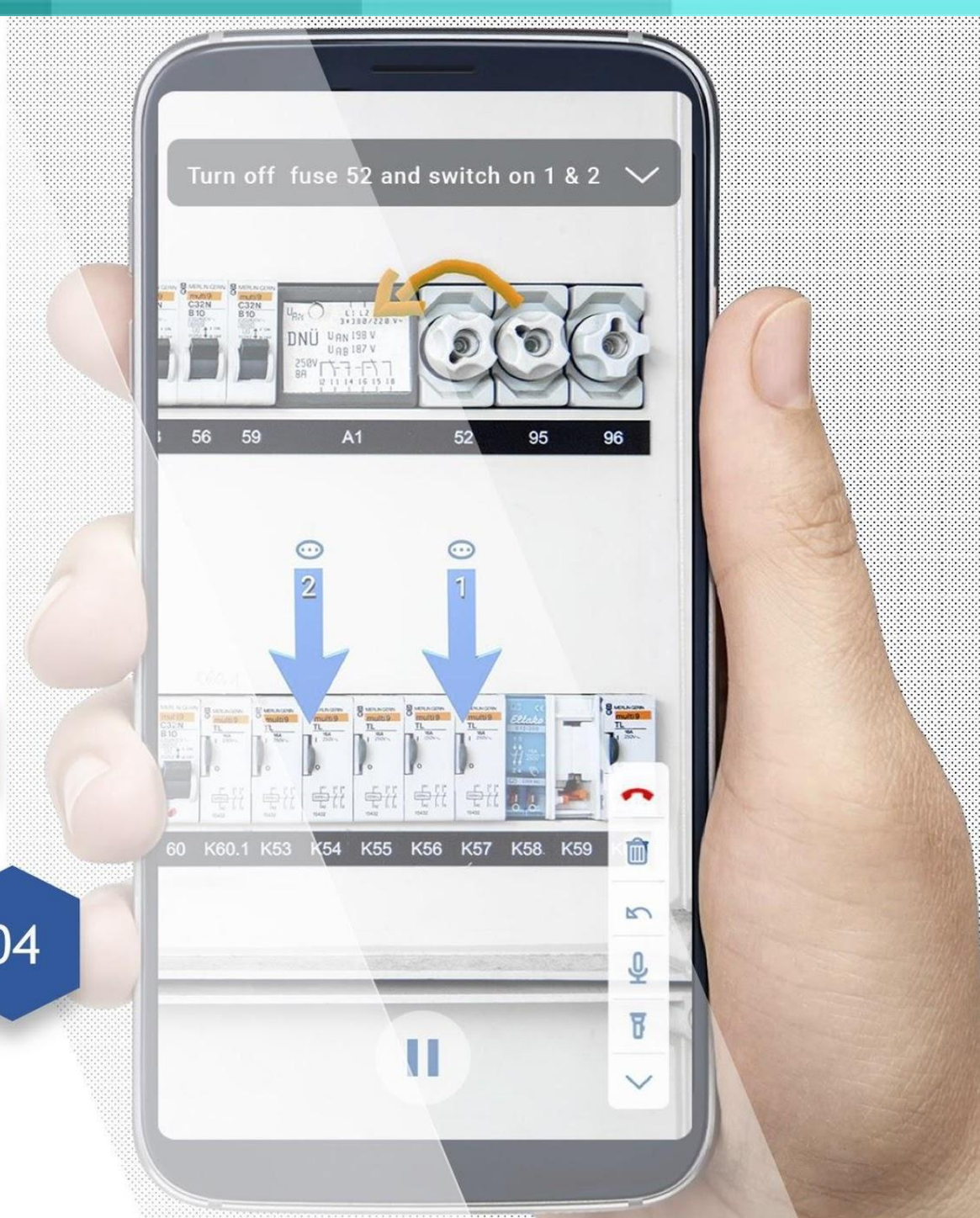
Improve Processes

Help close the skills gap and transfer knowledge for technical repairs and maintenance; or provide approval for inspections from a central location instead of an on-site visit.

04

Secure, Reliable, Fast

Remote connections are powered by the TeamViewer global access network, secured by industry-grade end-to-end encryption.



Operating System & Supported Devices

Expert
TeamViewer

Technician/User
TeamViewer Pilot App

Powered by

ARCore
Click here

ARKit
Click here

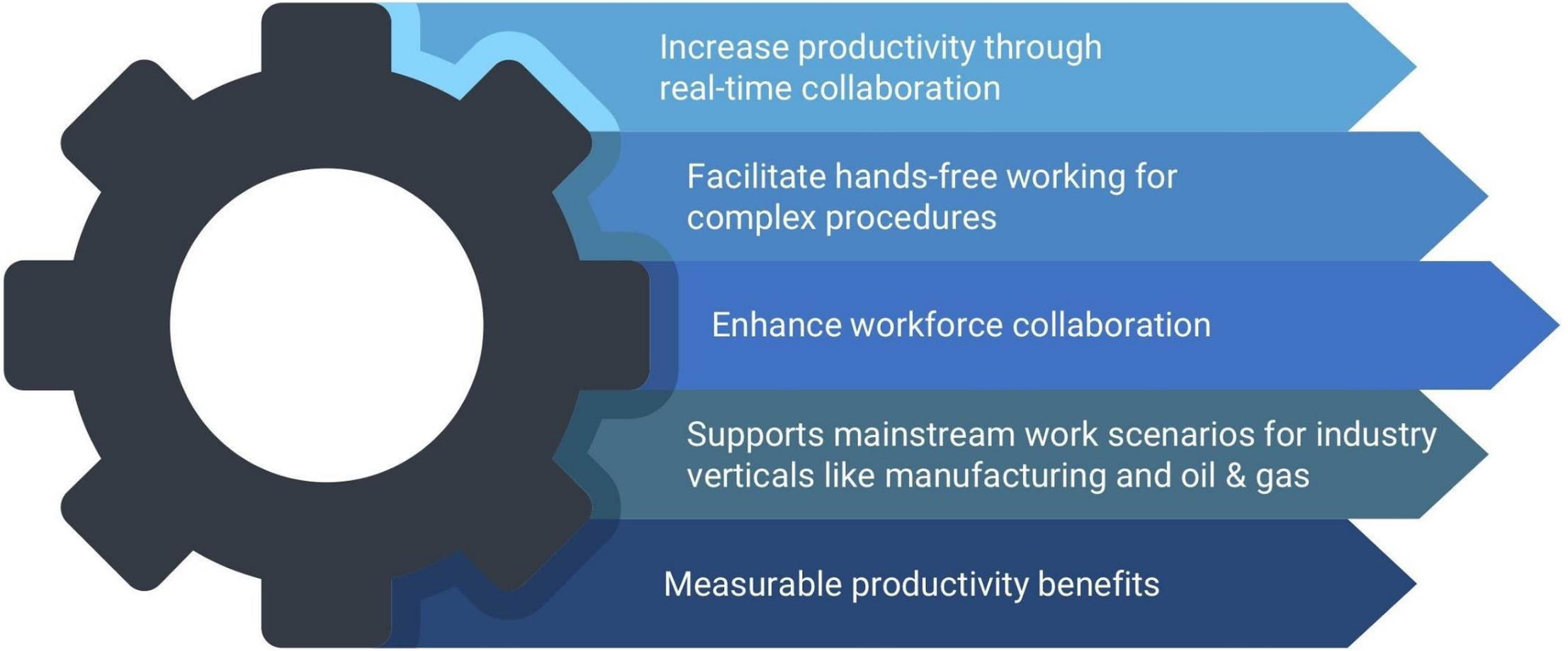
EPSON® VUZIX® realwear

Smart Glasses & Wearable Headsets

EPSON®

realwear

Benefits



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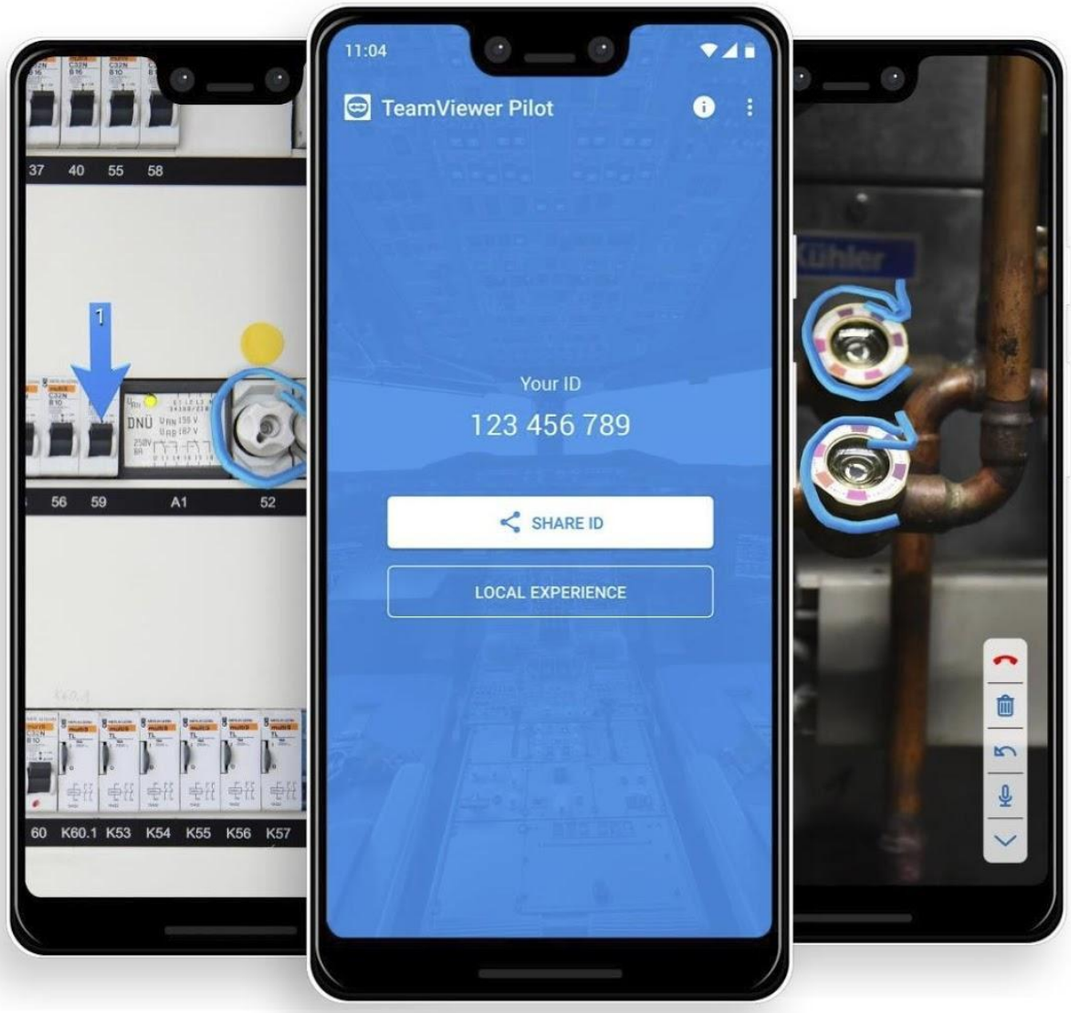
Use Cases



- Repair & Maintenenace
- Field Service
- Training
- Inspection

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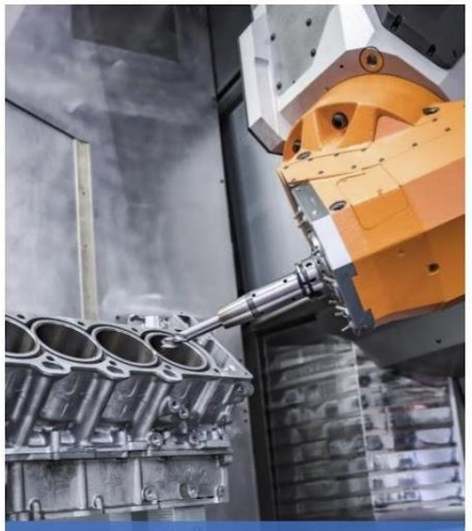
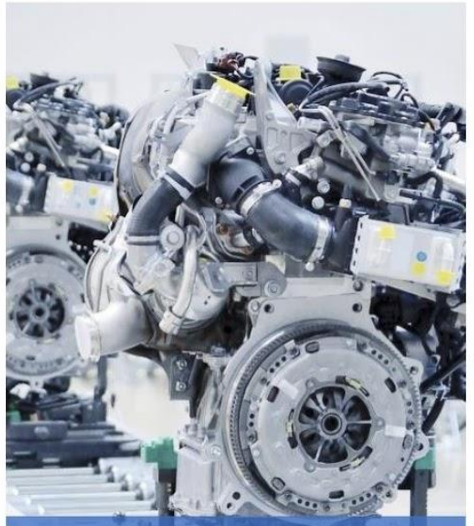
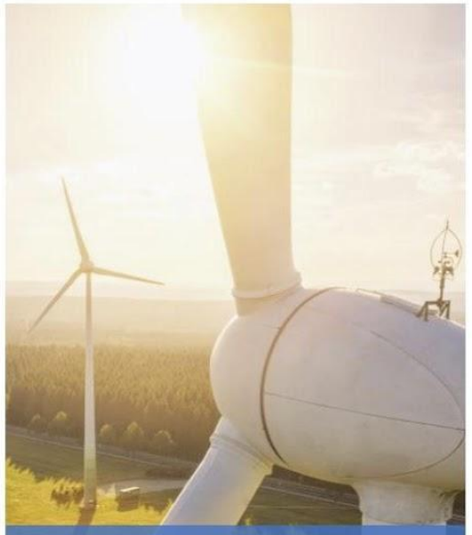
Industry Verticals



Manufacturing



Automotive



Energy

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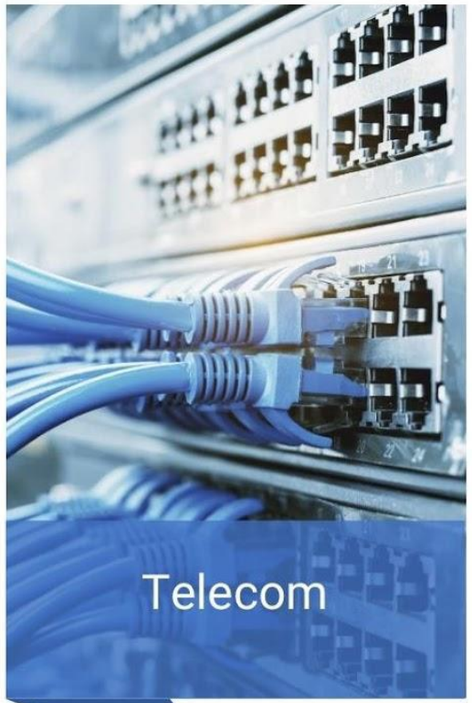
Industry Verticals



Telecom

Construction

Off-shore
Oil & Gas

Logistics &
Warehousing

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