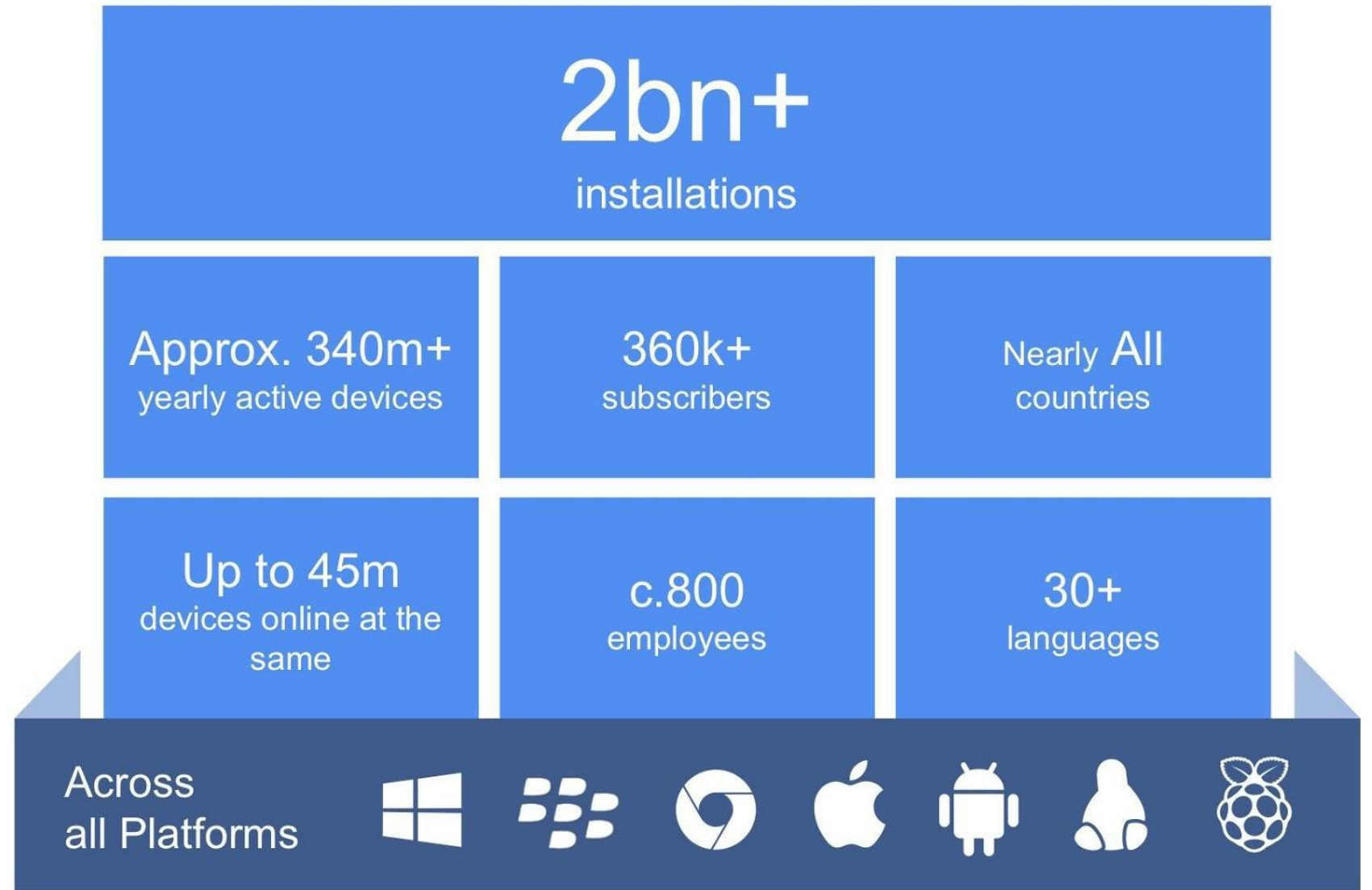# TeamViewer Tensor

TeamViewer is the leading remote connectivity platform
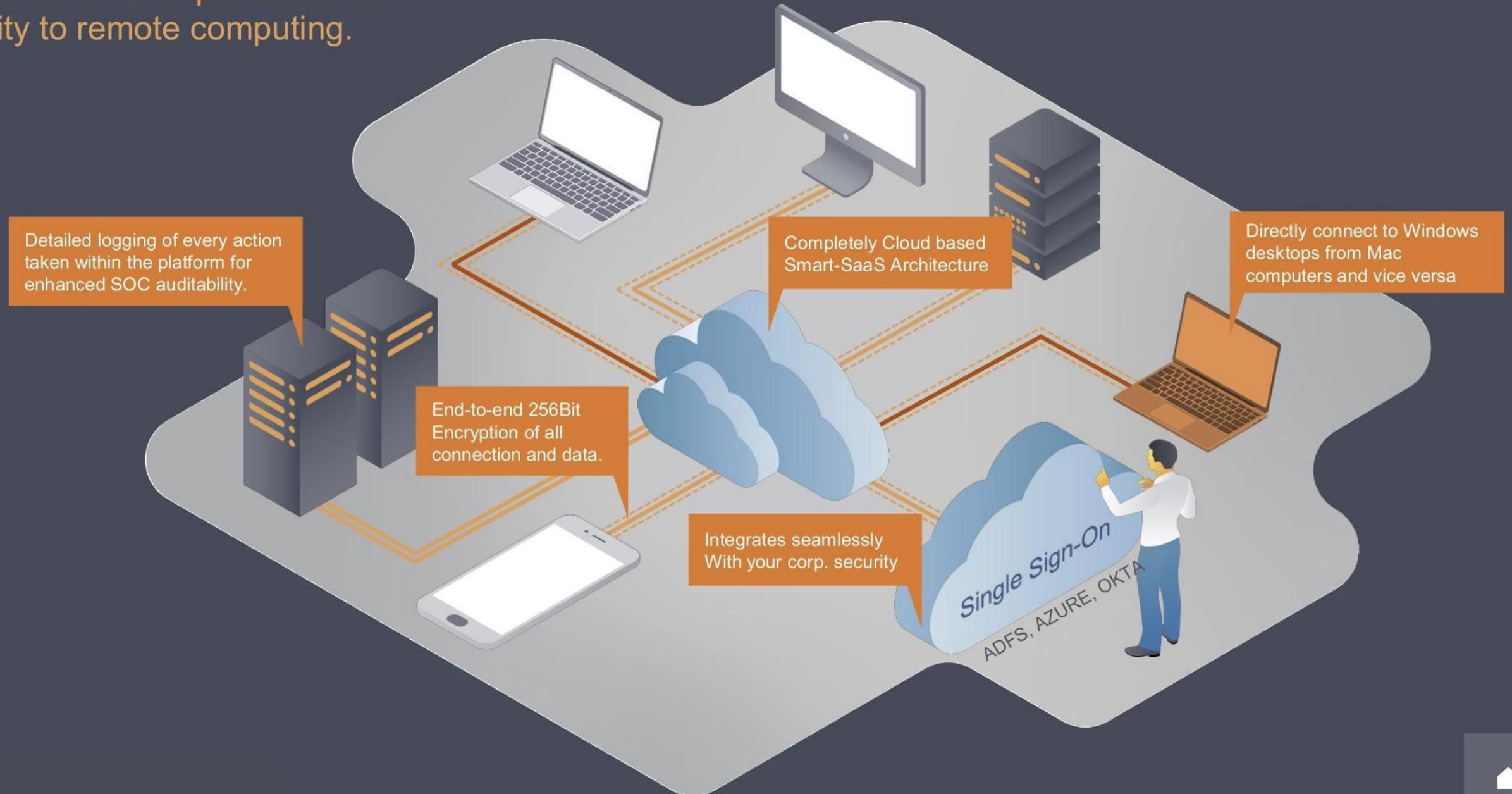
TeamViewer connects people, places and things around the world on the widest array of platforms and technologies

2bn+
installations

Approx. 340m+
yearly active devices

360k+
subscribers

Nearly **All**
countries

Up to 45m
devices online at the same

c.800
employees

30+
languages

Across all Platforms

terra
solutions

If your customer identifies with any of these...

terra solutions

You have a large network of offices located in cities around the world.	Your IT is supporting employees and customer using diverse computing & mobile devices.	You have an increasingly mobile workforce but they need access to corp. applications on-the-road	Many of your employees spend upward of an hour commuting to work everyday	**We have solutions to improve your operating efficiencies**
You support a large POS network that is critical for business & needs 99% uptime guarantees.	You have the need to outsource critical software development to offshore or contract developers.	You are worried about GDPR and SOC Compliance issues for your IT support processes	You have critical employees who are on-call 24x7 and need to be available even when on vacation.	

TeamViewer Tensor™ Key Benefits
Enterprise SaaS Platform

terra solutions

Security	Auditability	Scalability	Manageability	Productivity
Conditional Access	Comprehensive Reporting and audit trails	Mass deployment with msi package	Device agnostic platform	Pre-built software integrations
Single Sign-On based on SAML 2.0	Opt-in / opt-out	Deploy silently, no end user disruption	Access, control and support 1000's devices remotely	Support mobile devices, multiple OS
Extended authentication options incl. MFA	Remote session logs	Roll out to a large number of devices	Centralized management of users' rights	Improved user provisioning capabilities
Define access rules at account, device, group level	Management console logs	Easier account assignment	Near-to-real time user provisioning and management with SCIM	Device Management and App, customization
End-to-end encryption	Track activities relevant for audit, incident management or security purposes	Work with RMM solutions	One-Click script execution to perform repetitive tasks	Easy to operate
Centralized management of access rights	Only authorized users access event logs	Cloud based solution	Reduce complexity for password	User friendly interface
Support alignment to corporate polices		Fast to ramp up		No maintenance burden

TeamViewer Tensor™ SLA

Fast and secure optimized support to limit business disruption

Benefit from support services around the clock & around the globe

- Highest priority service – 4 hours response time

- Dedicated communication channels with support team

- Support around the clock

- Minimize business disruption

- Optimize and shorten time to resolution

- Increase customer or user satisfactions

- Best in-class security

24/7 - 24/5